

**Beverly  
-Hanks  
& ASSOCIATES**

  
LEADING  
REAL ESTATE  
COMPANIES™  
*of* THE WORLD

# Beverly-Hanks & Associates Total Move Management Program

*Local - National - International*

For additional information  
please contact:  
Beverly-Hanks & Associates  
Relocation Department at  
866-858-2257 or 828-258-6397.

**Beverly-Hanks & Associates** can help with the transport of your Household Goods whether your move is **local within our service area, Intrastate within North Carolina, Interstate within the contiguous 48 States or International**. In an effort to provide a complete package of relocation services to our clients, Beverly-Hanks Relocation has negotiated a value added service package with the following full-service moving and storage companies:

- |                                       |                              |                         |
|---------------------------------------|------------------------------|-------------------------|
| • <b>Carey Moving &amp; Storage</b>   | <b>National affiliation:</b> | <b>Allied Van Lines</b> |
| • <b>Smith Dray Lines</b>             | <b>National affiliation:</b> | <b>United Van Lines</b> |
| • <b>Union Transfer &amp; Storage</b> | <b>National affiliation:</b> | <b>United Van Lines</b> |



### **Program Benefits**

- Beverly-Hanks & Associates has a long-standing working relationship with the moving companies noted above. To maintain this relationship, each company takes personal responsibility to insure that every referral is handled as a priority customer.
- The Beverly-Hanks coordinator will initiate the move process and, should the need arise, become involved with any misunderstandings that might evolve during the move process.
- Guaranteed pick up and delivery schedules based on minimum shipment weights.
- All shipments are treated as “Preferred Clients” with priority handling.

### **Account Management and Service**

- For Interstate moves, our local company will coordinate the move with their national affiliate while maintaining responsibility for the client’s pricing, invoicing and move coordination.
- If you are moving into our area from out of state, representatives from the affiliate in your current city will visit your home to do a household goods survey, but all pricing and customer service will be provided by our local partners to take advantage of the Beverly-Hanks relationship.
- Our local move partners understand how to move clients in and out of our mountain terrain and can provide shuttle service for those areas where large trucks have no access. You will not be surprised by extra charges when a non-local mover arrives with your household goods and can’t get them to your new home.
- For most Intrastate and for all local moves, our selected companies will be a partner for the entire move process.

### **Negotiated and Approved Transportation Agreement Rates**

- For Interstate moves only, competitive national rates have been pre-negotiated.
- For Intrastate moves, no discounts are applicable per state regulations.
- Peak Season Rate Adjustments are waived for summertime peak rate shipments
- Storage In Transit, allowable days are extended from 90 to 180
- Automobile Shipments
  - Distance Rates from published schedule will apply
  - Automatic declared valuation of \$20,000.00 per vehicle



### **Carrier Liability**

- **For Interstate moves only** - Free Full Protection Value Insurance for household goods up to \$50,000. Additional insurance available at reasonable rates.
- **Local and Intrastate** insurance is also available at reasonable rates.

**Each carrier’s move program has additional benefits and specific limitations that will be explained during your individual move survey.**

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